Privacy Policy

Nicola King Travel

Last updated: February 2026

Nicola King Travel is committed to protecting your privacy and personal data. This Privacy Policy explains how we collect, use, store and protect your personal information when you use our website or contact us.

1. Who We Are

Nicola King Travel is a Cambridgeshire-based travel business.

Website: https://nicolakingtravel.co.uk
Email: Nicola.Kingtravel@outlook.com
Telephone: 07930 267494

For the purposes of UK data protection law, Nicola King Travel is the **data controller**.

2. What Personal Data We Collect

We may collect and process the following personal information:

- Name
- Email address
- Telephone number
- Postal address
- Travel preferences and booking details

- Passport details or dates of birth (only when required for travel bookings)
- Payment-related information (processed securely via third parties – we do not store card details)
- Any information you provide when contacting us by email, phone, website forms or social media

3. How We Collect Your Data

We collect personal data when you:

- Contact us via our website, email or phone
- Request information or a travel quote
- Make a booking or enquiry
- Subscribe to communications (where applicable)
- Interact with our website

4. How We Use Your Personal Data

We use your information to:

- Respond to enquiries and provide travel services
- Arrange and manage travel bookings
- Communicate with you about your trip
- Comply with legal and regulatory obligations
- Improve our services and customer experience

We will **only use your data where we have a lawful basis**, including:

- Contractual necessity
- Legal obligation
- Legitimate business interests
- Your consent (where required)

5. Sharing Your Data

We may share your data with trusted third parties only when necessary, including:

- Tour operators
- Airlines
- Hotels and accommodation providers
- Travel insurance providers
- Payment processors
- Regulatory or legal authorities (if required by law)

All third parties are required to keep your information secure and use it only for the specified purpose.

6. Data Storage and Security

We take appropriate technical and organisational measures to protect your personal data from loss, misuse, unauthorised access or disclosure.

Your data is stored securely and only retained for as long as necessary to fulfil the purposes outlined in this policy or to meet legal requirements.

7. Cookies

Our website may use cookies to improve functionality and user experience. Cookies do not identify you personally.

You can control or disable cookies through your browser settings.

8. Your Data Protection Rights

Under UK GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request erasure of your data (where applicable)
- Object to or restrict processing
- Request data portability
- Withdraw consent at any time

To exercise your rights, please contact us using the details below.

9. Complaints

If you are unhappy with how we handle your personal data, you have the right to complain to the **Information Commissioner's Office (ICO)**:

Website: https://www.ico.org.uk

10. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact:

Nicola King Travel
Nicola.Kingtravel@outlook.com
07930 267494

11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page.